

Code Red

How KnowBe4 Exposed a North Korean IT Infiltration Scheme



Ani Banerjee

Chief Human Resources
Officer



Brian Jack

Chief Information Security
Officer; Data Privacy
Officer



Perry Carpenter

Chief Human Risk
Management Strategist



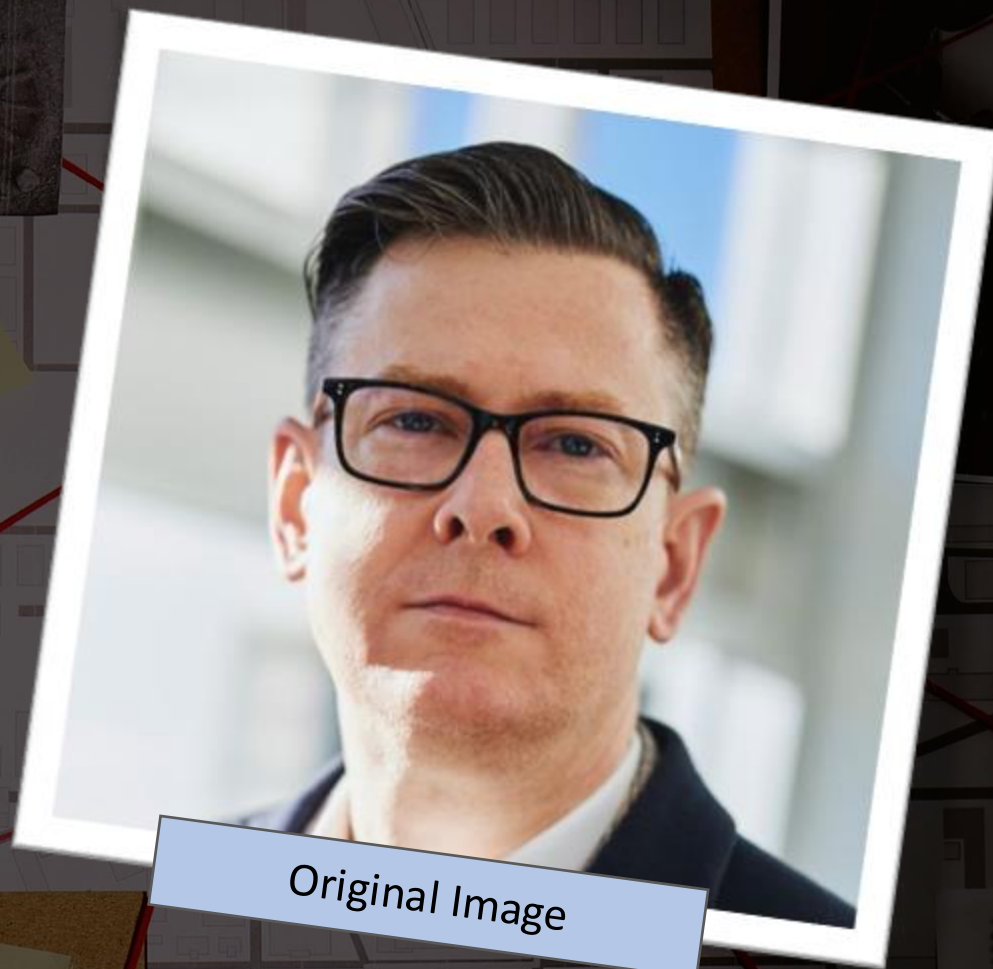
Who is "Kyle"?



Who is "Kyle"?



AI Manipulated Image



Original Image

Who is "Kyle"?

This image get's around...



"I enjoyed this event and took away several nuggets that I can implement into my meeting structure to create some quick wins in facilitating efficient and effective meetings. I appreciated Gord's knowledge from an "outside of health care" view and the group participation to enlist rich ideas from allied professionals". ThankYou Gord!"



Darren Crawford

Care Manager - Alberta Health Services,
Addiction & Mental Health

The screenshot shows the Amazon author page for Francis Richardson. At the top, there's the Amazon logo and navigation links like 'Kindle Store', 'Search Amazon', and 'Hello, sign in'. Below that, there are category links like 'Medical Care', 'Best Sellers', etc. The author's name 'Francis Richardson' is prominently displayed. Underneath, there's a section titled 'About the author' with a small portrait of the author and a bio. The bio describes him as a long-term independent investor focused on financial investments, particularly in startups, crowdfunding, trading, and cryptocurrencies. It also mentions his experience as an entrepreneur and his goal to be financially free. At the bottom of the screenshot, there's a logo for 'SLG SHELDON LAW GROUP' and some social media icons.

About the author

I am a long-term independent investor focused on financial investments, in particular: startup, crowdfunding, trading, and cryptocurrencies.

I have been spending my whole life looking for the best opportunities as an entrepreneur. The main reason is to be financially free and to discover the step-by-step guide to reach success.

After many failures and great success. I found my way and I tried to



Sheldon is the founder and managing director of Sheldon J. Vann & Associates Title & Escrow Professionals Inc. and has over twenty-five years of experience in the escrow business. Previously, Sheldon was president of Charter Escrow Company, Inc., which he purchased in 1999 and grew into the largest independent escrow company in the state of Florida before selling to outside investors in 2001.

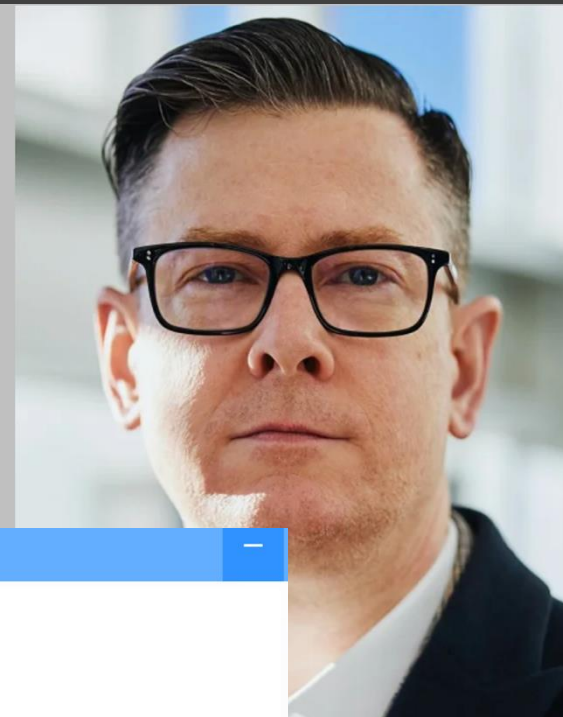
He is also a leading instructor of business transactions to professional intermediaries and business brokers across the country, for which he received Instructor of the Year in 1999 by both the International Association of Business Brokers and the Florida Association of Business Brokers. At Sheldon J. Vann & Associates Title & Escrow Professionals Inc., Sheldon utilizes his previous experience to provide smooth business transaction solutions and escrow services.

Education

- University of Washington (B.A. 2013)
- Arizona State University (J.D. 2022)



This image get's around...



“Anyone can do my job,
but no one can be me,”

(Harvey Specter, SUITS, Season 5 – Mea Culpa)

We all know that one person who comes to mind when we think about our workplace -- that guiding force and valuable resource. That's your "Key Man". While there is no way to preserve the knowledge and investment this person represents, Key Man insurance can protect the business's operations from economic

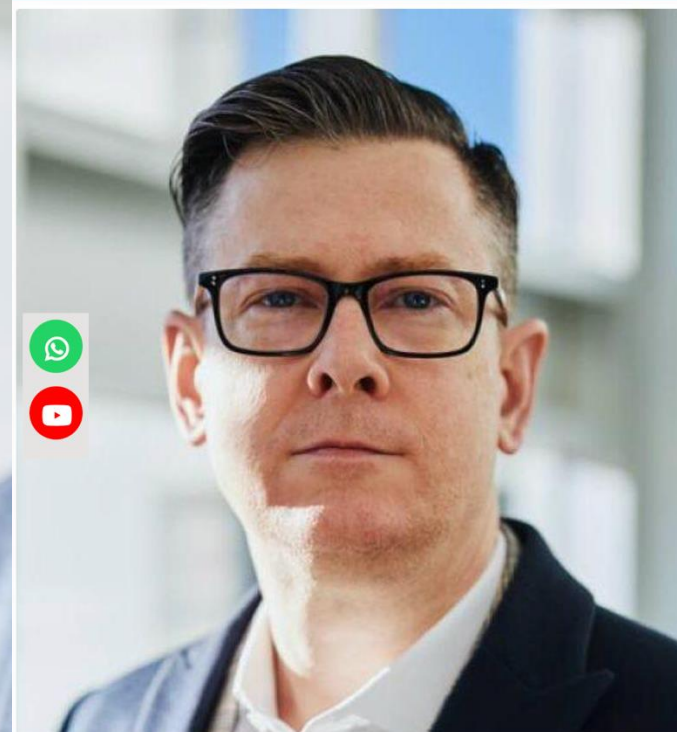
Our goal is to remove educational or technical barriers 🙌 that hinders a person's career growth

ERZAN GROUP



Speech From CEO

Looking Forward, Advancing With The Times. With Our New Round Comprehensive Development Strategic Planning and Deployment, we Will Always Adhere to the "Focus, Concentration, Professional, Create Sale First-class Auto Brand" as Our Quality Policy, and Constantly Improve the Research and Development Ability and Perfect Management Mechanism. With Excellent Quality, Considerate Service to Meet User's Requirements, to Achieve Our Strategic Objectives" Build the Base of Mid-south Enterprise, Create First-class Automobile and Construction Machinery Enterprises in China", and With the Majority of Users and Partners Hand in Hand, take to The Road of the Harmonious and Win-win Development!



Roman Frederick

Regional Manager, Operations

ABOUT ME

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EXPERTIES

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Who We Are

Programs

Contact Us

Crisis Hotline: 800-456-4862

Learn



Home About Ser



Meet Warr

I am a Certified Real received my Bachelor Georgia State Univer

During college I worl trainer. After college, as a cost accountant, sites.

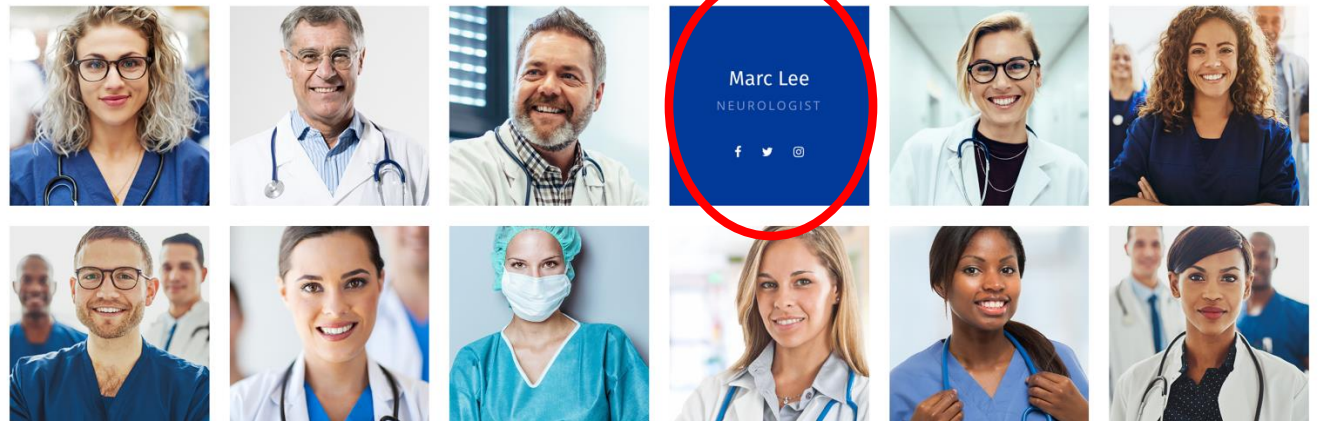
Since that time, I hav as construction to cre

Contact me



QUALIFIED DOCTORS

Meet our team of experts



Book Appointment

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How a North Korean Fake IT Worker Tried to Infiltrate Us

Jul

Stu Sjouwerman



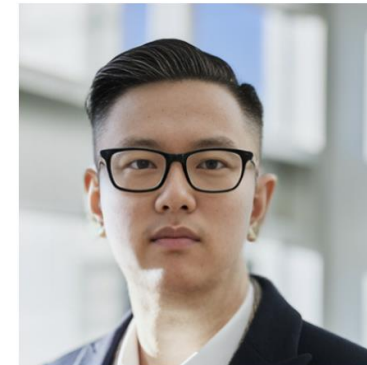
Incident Report Summary: Insider Threat

***First of all:** No illegal access was gained, and no data was lost, compromised, or exfiltrated on any KnowBe4 systems. This is not a data breach notification, there was none. See it as an organizational learning moment I am sharing with you. If it can happen to us, it can happen to almost anyone. Don't let it happen to you.*

We wrote an FAQ, answering questions from customers. Story updated 7/27/2024.

TLDR: KnowBe4 needed a software engineer for our internal IT AI team. We posted the job, received resumes, conducted interviews, performed background checks, verified references, and hired the person. We sent them their Mac workstation, and the moment it was received, it immediately started to load malware.

Our HR team conducted four video conference based interviews on separate occasions, confirming the individual



Who? What? When? Where? Why? How?

DISCUSSION



**Education,
Preparation,
Practices &
Procedures**
-- are our defenses --

THANK YOU!



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