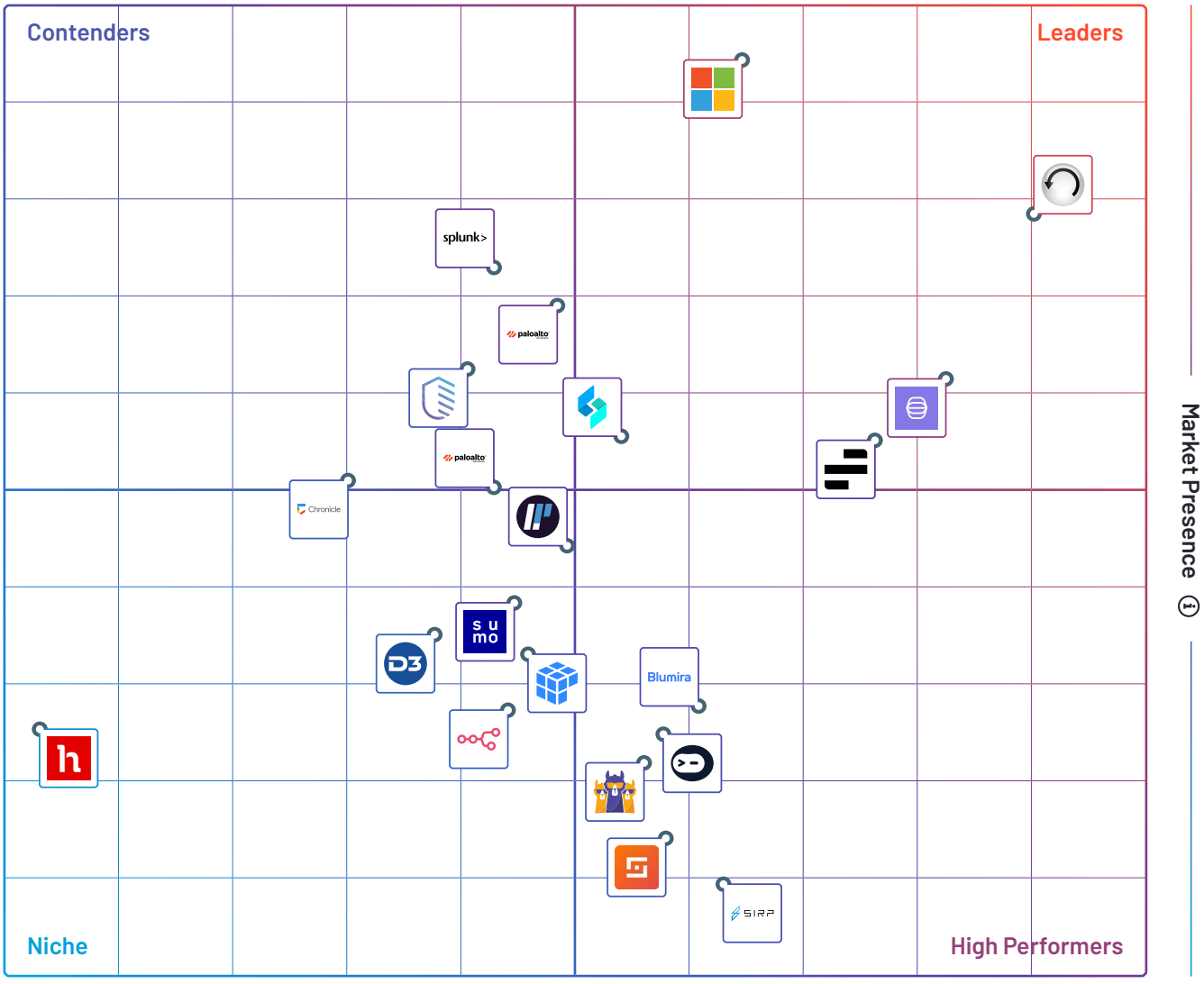
Grid® Report for Security Orchestration, Automation, and Response (SOAR) | Spring 2024

SOAR Software



G2 Grid® Scoring

(Security Orchestration, Automation, and Response (SOAR) Software continues on next page)

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Security Orchestration, Automation, and Response (SOAR) Software (continued)

Security Orchestration, Automation, and Response (SOAR) Software Definition

Security orchestration, automation, and response (SOAR) software products are tools used to help integrate security technologies and automate incident-related tasks. These tools integrate with a company's existing security solutions to help users build and automate workflows, simplifying the incident response process and reducing the amount of human intervention necessary to handle security incidents. Companies use these tools to create a centralized system complete with visibility into a company's security software and operational processes. These tools also reduce the time it takes to respond to incidents, as well as the potential for human error in remediating security threats and vulnerabilities.

SOAR platforms combine aspects of vulnerability management, incident response, and security information and event management (SIEM) solutions. SOAR products are designed to provide some of each tool's respective functionality or integrate with third-party tools. Once integrated, processes can be designed to identify incidents and automate remediation tasks.

To qualify for inclusion in the Security Orchestration, Automation, and Response (SOAR) category, a product must:

- Integrate security information and incident response tools
- Allow security professionals to build response workflows
- Automate incident management and response tasks within workflows
- Provide formalized incident, workflow, and performance reports

Security Orchestration, Automation, and Response (SOAR) Grid® Scoring Description

Products shown on the Grid® for Security Orchestration, Automation, and Response (SOAR) have received a minimum of 10 reviews/ratings in data gathered by March 05, 2024. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: KnowBe4 PhishER, Microsoft Sentinel, Tines, Torq, and Swimlane
- High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: Blumira Automated Detection & Response, Blink, CrowdSec, SIRP, and Shuffle
- Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: Palo Alto Networks Cortex XSOAR, Splunk SOAR (Security Orchestration, Automation and Response), IBM Security QRadar SOAR, Demisto, and Chronicle SOAR (formerly Siemplify)
- Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: Logpoint, Sumo Logic, Intezer, D3 Security, n8n, and LogicHub

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Grid® Scores for Security Orchestration, Automation, and Response (SOAR) Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
KnowBe4 PhishER	278	93	81	87
Microsoft Sentinel	115	66	99	82
Tines	188	85	63	74
Torq	81	78	56	67
Swimlane	40	54	56	55

High Performers

Blumira Automated Detection & Response	24	62	25	43
Blink	11	58	22	40
CrowdSec	30	56	19	38
SIRP	19	64	5	34
Shuffle	14	58	10	34

Contenders

Palo Alto Networks Cortex XSOAR	18	48	71	60
Splunk SOAR (Security Orchestration, Automation and Response)	26	42	75	59
IBM Security QRadar SOAR	17	40	64	52
Demisto	15	42	50	46
Chronicle SOAR (formerly Siemplify)	24	29	51	40

(Grid® Scores for Security Orchestration, Automation, and Response (SOAR) continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

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Grid® Scores for Security Orchestration, Automation, and Response (SOAR) Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Niche

	# of Reviews	Satisfaction	Market Presence	G2 Score
Logpoint	28	49	43	46
Sumo Logic	37	44	37	41
Intezer	37	46	31	38
D3 Security	42	37	33	35
n8n	13	44	25	34
LogicHub	11	0	22	11

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

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Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Security Orchestration, Automation, and Response (SOAR) category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for Security Orchestration, Automation, and Response (SOAR) | Spring 2024 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through March 05, 2024. To view the Security Orchestration, Automation, and Response (SOAR) Grid® with the most recent data, please visit the Security Orchestration, Automation, and Response (SOAR) page. For more details on Grid® Scoring, please view the G2 Scoring Methodology here.

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available categorization methodology. All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A list of standard definitions is available to G2 users to eliminate confusion and ease the buying process.

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through March 05, 2024. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

(Grid® Methodology continues on next page)

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Grid® Methodology (continued)

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to suggest its addition to our Security Orchestration, Automation, and Response (SOAR) category.

Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.

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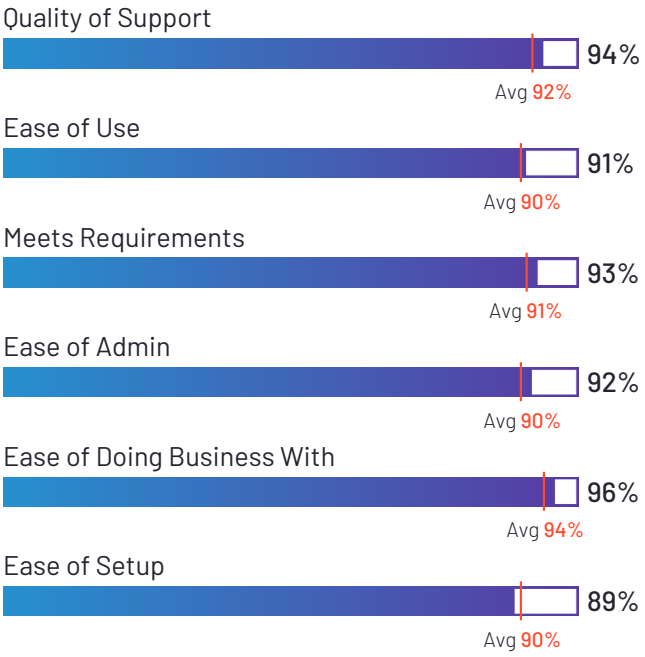
KnowBe4 PhishER

4.6 ★★★★½ (394)

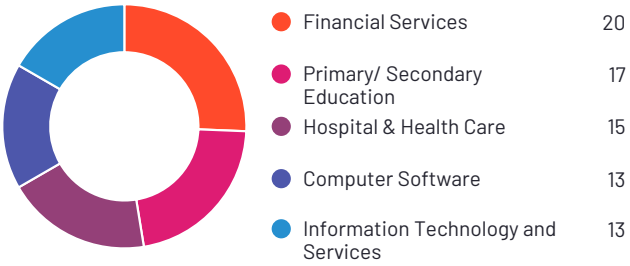
Leader SPRING 2024

KnowBe4 PhishER has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. KnowBe4 PhishER received the highest Satisfaction score among products in Security Orchestration, Automation, and Response (SOAR). 99% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend KnowBe4 PhishER at a rate of 93%. KnowBe4 PhishER is also in the Incident Response category.

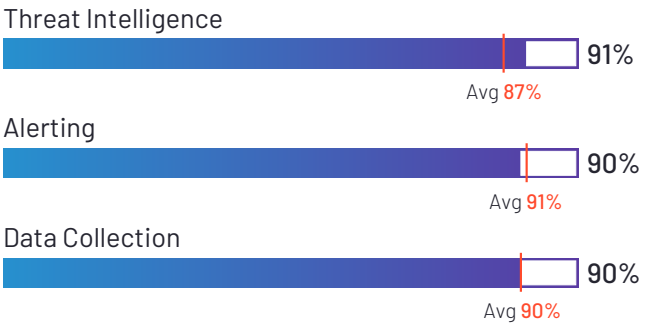
Satisfaction Ratings



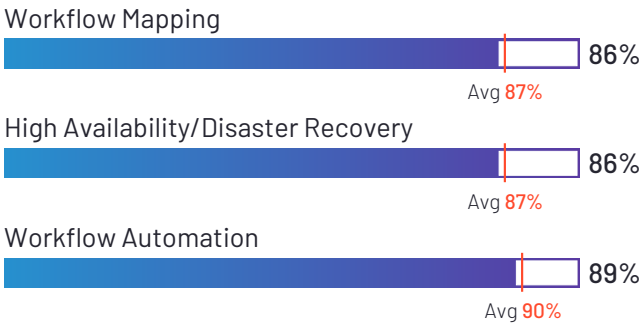
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
KnowBe4, Inc.

HQ Location
Clearwater, FL

Year Founded
2010

Employees (Listed On Linkedin)
1,859

Company Website
knowbe4.com

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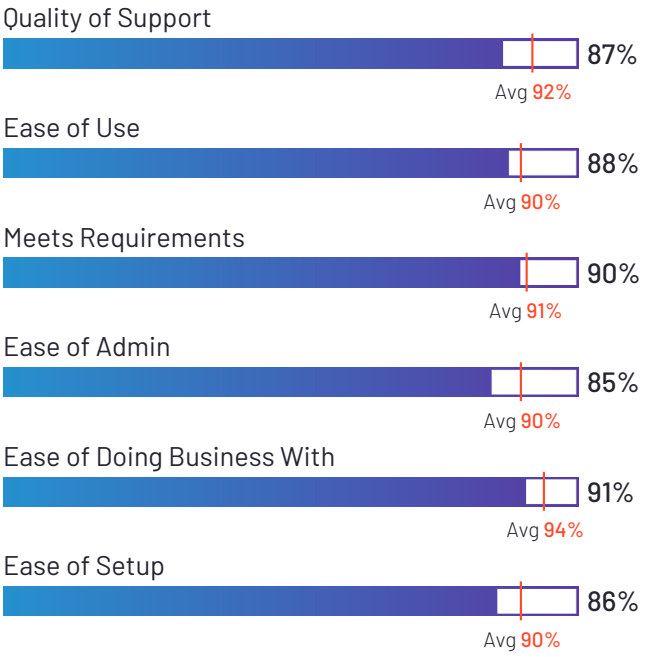
Microsoft Sentinel

4.4 (249)

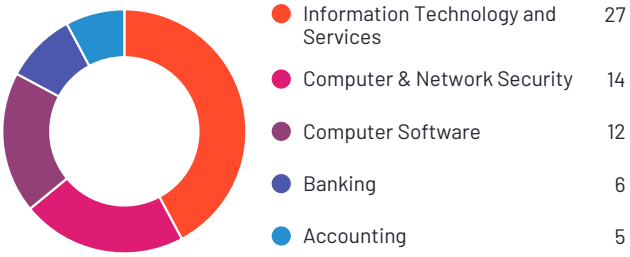
Leader SPRING 2024

Microsoft Sentinel has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Microsoft Sentinel has the largest Market Presence among products in Security Orchestration, Automation, and Response (SOAR). 97% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Microsoft Sentinel at a rate of 89%. Microsoft Sentinel is also in the Security Information and Event Management (SIEM) category.

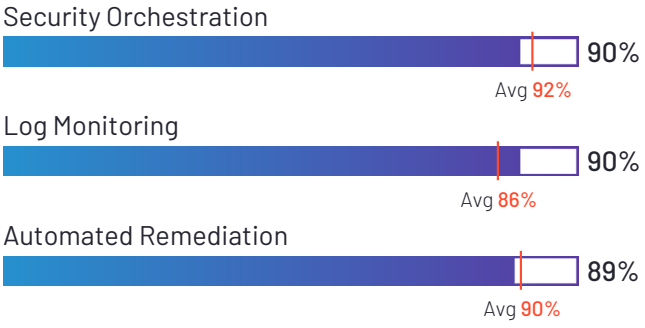
Satisfaction Ratings



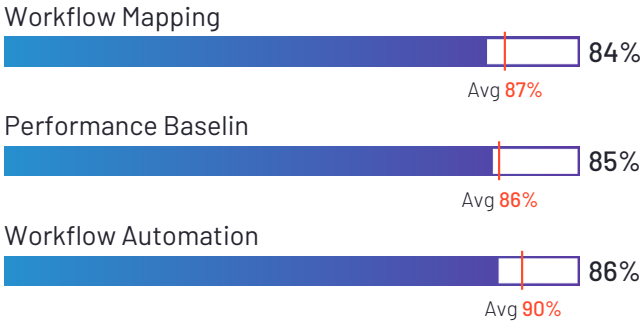
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Microsoft

HQ Location
Redmond, WA

Year Founded
1975

Employees (Listed On Linkedin)
225,462

Company Website
microsoft.com

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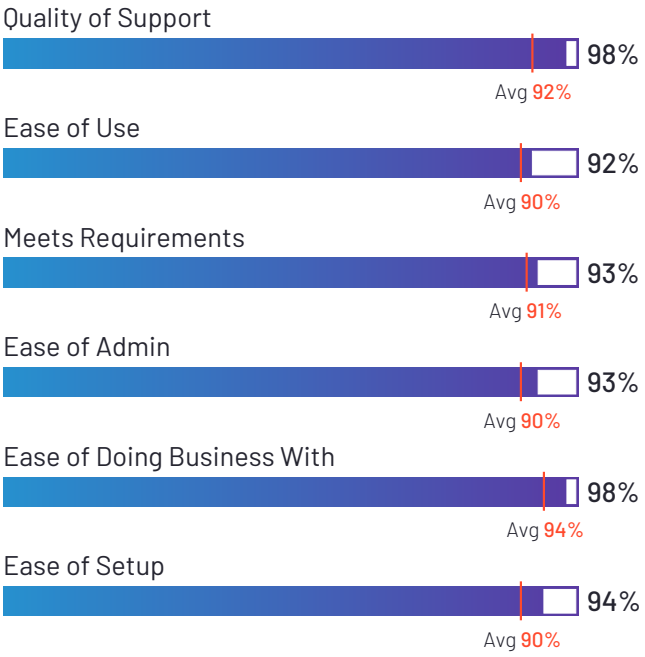
Tines

4.8 ★★★★★ (209)

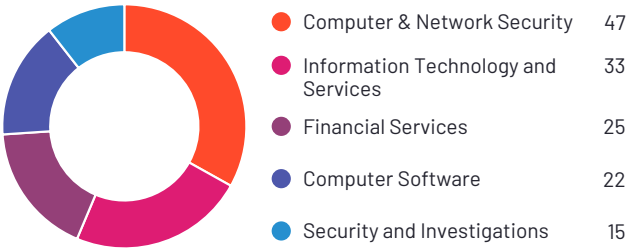
Leader SPRING 2024

Tines has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 98% of users believe it is headed in the right direction, and users said they would be likely to recommend Tines at a rate of 97%. Tines is also in the iPaaS and Other Process Automation categories.

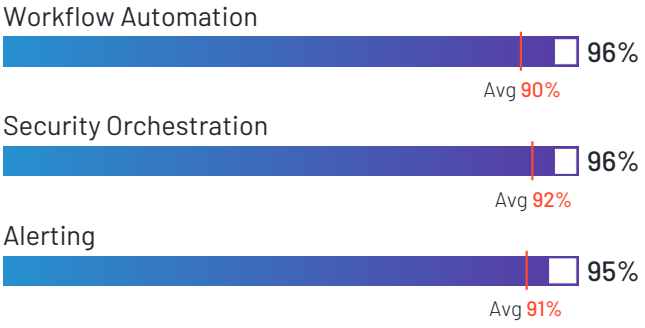
Satisfaction Ratings



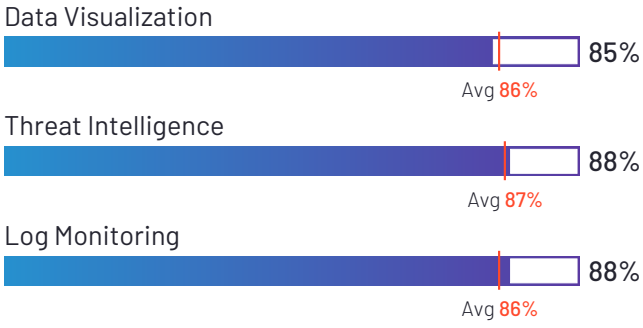
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Tines

HQ Location
Dublin, County Dublin

Year Founded
2018

Employees (Listed On Linkedin)
243

Company Website
www.tines.com

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Torq

4.7 ★★★★½ (82)

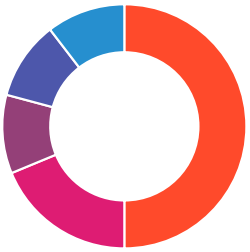
Leader SPRING 2024

Torq has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Torq at a rate of 94%.

Satisfaction Ratings

		Avg
Quality of Support	94%	92%
Ease of Use	92%	90%
Meets Requirements	95%	91%
Ease of Admin	95%	90%
Ease of Doing Business With	98%	94%
Ease of Setup	95%	90%

Top Industries Represented



Information Technology and Services	24
Computer & Network Security	9
Computer Games	5
Consumer Services	5
Education Management	5

Highest-Rated Features

		Avg
Security Orchestration	94%	92%
Workflow Automation	93%	90%
Data Collection	93%	90%

Lowest-Rated Features

		Avg
Data Visualization	89%	86%
Log Monitoring	90%	86%
Threat Intelligence	90%	87%

Ownership
torq

Year Founded
2020

Employees (Listed On Linkedin)
141

Company Website
torq.io

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Swimlane

4.6 (44)

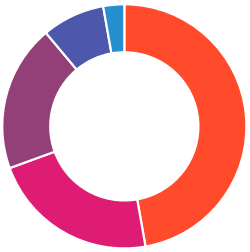
Leader SPRING 2024

Swimlane has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Swimlane at a rate of 93%. Swimlane is also in the Incident Response category.

Satisfaction Ratings

		Avg
Quality of Support	93%	92%
Ease of Use	92%	90%
Meets Requirements	93%	91%
Ease of Admin	88%	90%
Ease of Doing Business With	94%	94%
Ease of Setup	85%	90%

Top Industries Represented



Information Technology and Services	17
Computer Software	8
Computer & Network Security	7
Security and Investigations	3
Financial Services	1

Highest-Rated Features

		Avg
Security Orchestration	96%	92%
Workflow Automation	95%	90%
Automated Remediation	93%	90%

Lowest-Rated Features

		Avg
Log Monitoring	84%	86%
Data Visualization	84%	86%
Performance Baselin	85%	86%

Ownership
Swimlane

HQ Location
Louisville, CO

Year Founded
2014

Employees (Listed On Linkedin)
238

Company Website
swimlane.com

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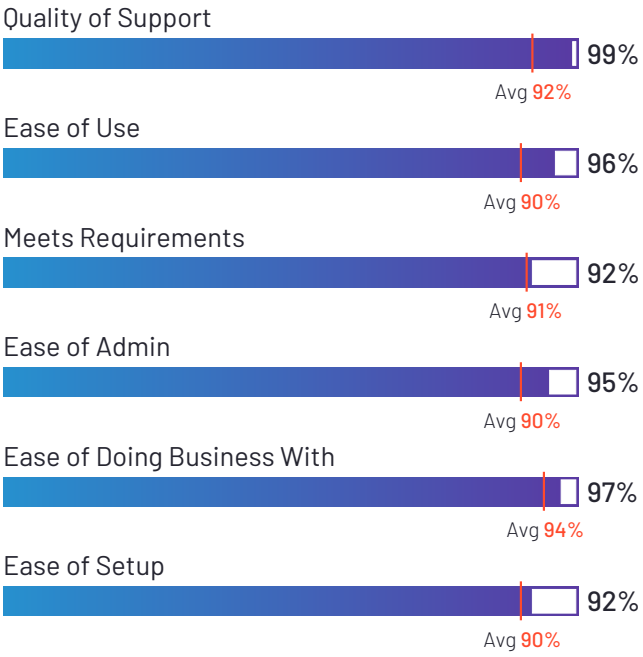
Blumira Automated Detection & Response

4.6 ★★★★½ (100)

High Performer SPRING 2024

Blumira Automated Detection & Response has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Blumira Automated Detection & Response at a rate of 98%. Blumira Automated Detection & Response is also in the Network Detection and Response (NDR), Cloud Security Monitoring and Analytics, Log Monitoring, Managed Detection and Response (MDR), Intrusion Detection and Prevention Systems (IDPS), Cloud Infrastructure Monitoring, Incident Response, Security Information and Event Management (SIEM), and Extended Detection and Response (XDR) Platforms categories.

Satisfaction Ratings



Top Industries Represented



Computer & Network Security	4
Information Technology and Services	4
Financial Services	3
Automotive	2
Hospital & Health Care	2

Ownership
Blumira

HQ Location
Ann Arbor, Michigan

Year Founded
2018

Employees (Listed On Linkedin)
65

Company Website
blumira.com

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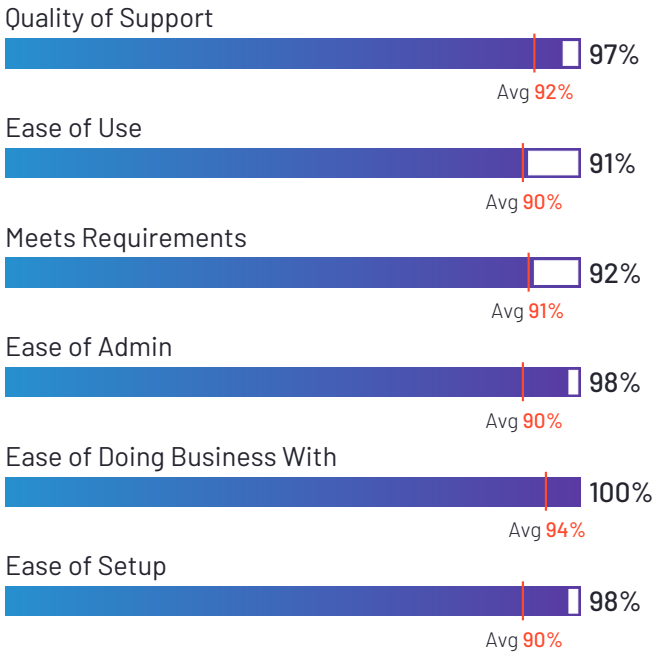
Blink

4.7 ★★★★½ (17)

High Performer SPRING 2024

Blink has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Blink at a rate of 96%. Blink is also in the Workflow Management category.

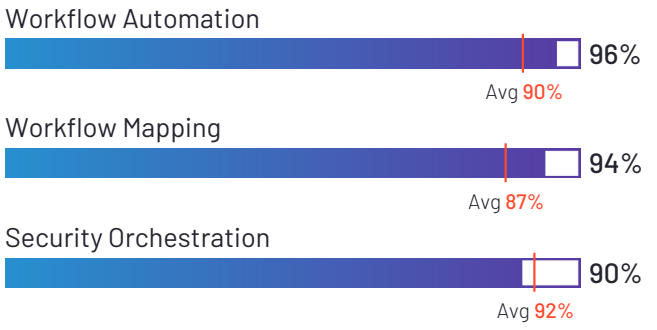
Satisfaction Ratings



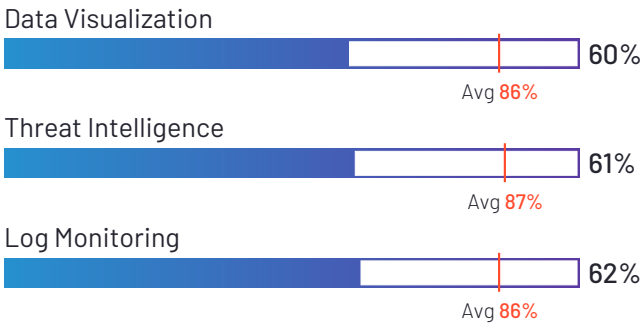
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Blink Ops

HQ Location
Tel Aviv, Israel

Year Founded
2021

Employees (Listed On Linkedin)
54

Company Website
blinkops.com

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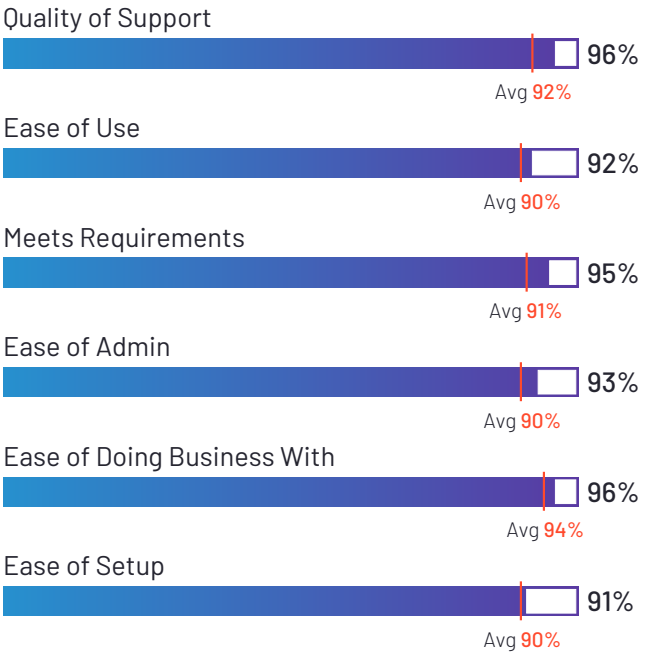
CrowdSec

4.7 ★★★★½ (87)

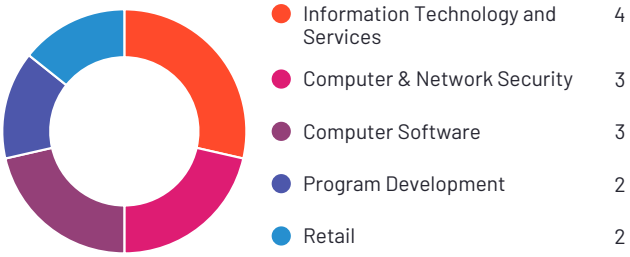
High Performer SPRING 2024

CrowdSec has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend CrowdSec at a rate of 94%. CrowdSec is also in the Intrusion Detection and Prevention Systems (IDPS), Container Security, Endpoint Detection & Response (EDR), Threat Intelligence, and Firewall Software categories.

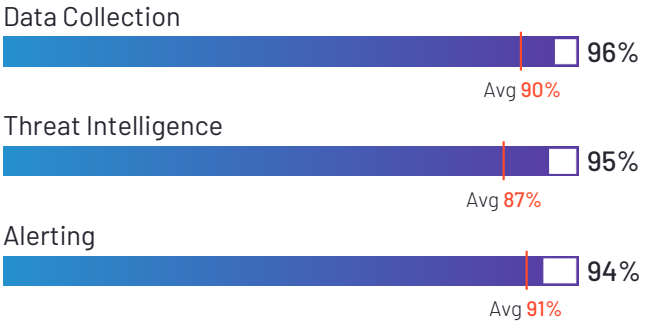
Satisfaction Ratings



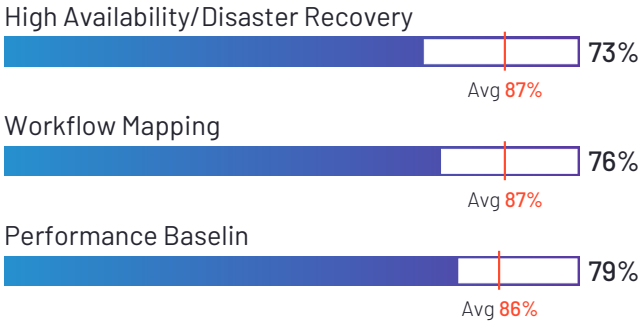
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
CrowdSec

HQ Location
Paris

Year Founded
2019

Employees (Listed On Linkedin)
41

Company Website
crowdsec.net

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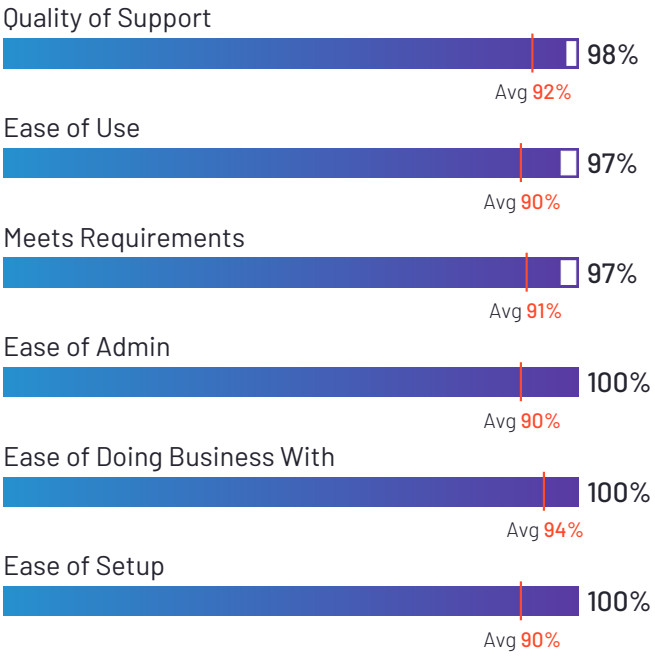
SIRP

4.7 ★★★★½ (27)

High Performer SPRING 2024

SIRP has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 95% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend SIRP at a rate of 94%. SIRP is also in the Incident Response and Threat Intelligence categories.

Satisfaction Ratings



Top Industries Represented



Information Technology and Services	3
Banking	2
Computer Software	2
Events Services	2
Oil & Energy	2

Ownership
SIRP

HQ Location
London

Year Founded
2017

Employees (Listed On Linkedin)
19

Company Website
www.sirp.io

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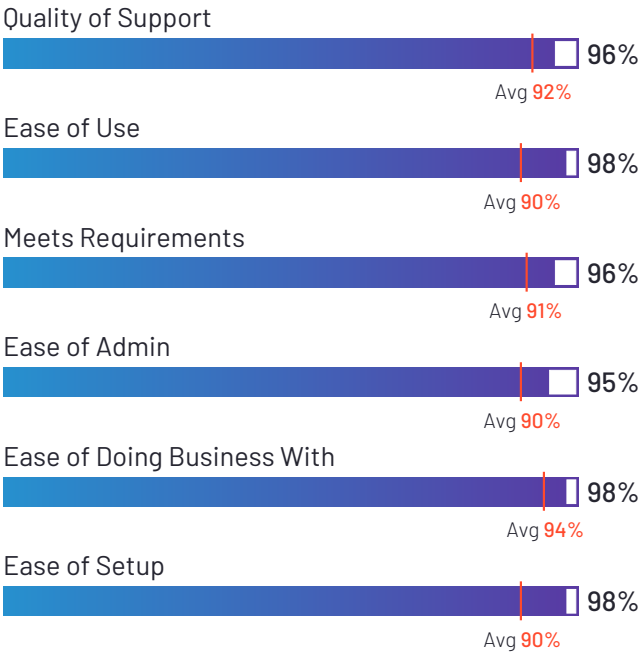
Shuffle

4.8 ★★★★★ (14)

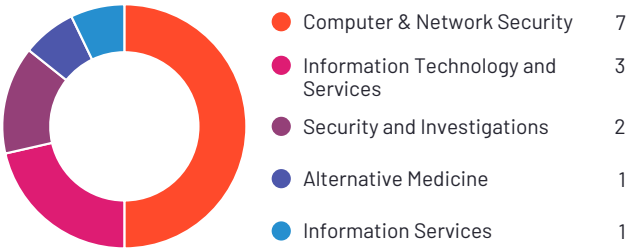
High Performer SPRING 2024

Shuffle has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Shuffle at a rate of 96%.

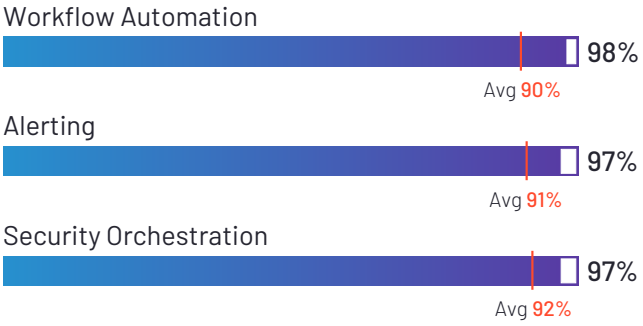
Satisfaction Ratings



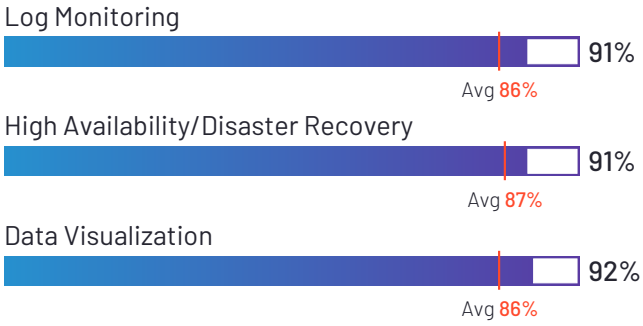
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Shuffle AS

HQ Location
San Francisco, CA

Employees (Listed On Linkedin)
8

Company Website
shuffler.io

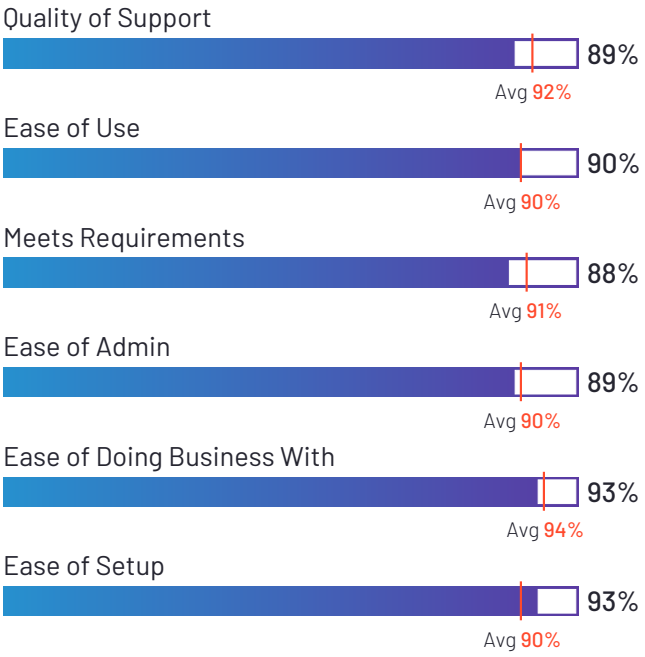
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Palo Alto Networks Cortex XSOAR

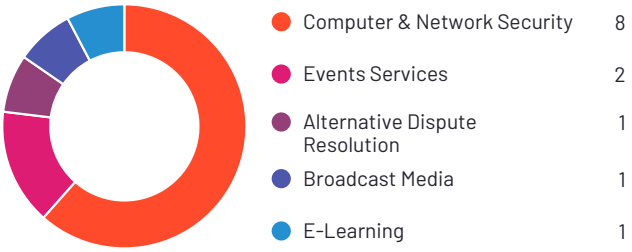
4.5 ★★★★½ (18)

Palo Alto Networks Cortex XSOAR has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Palo Alto Networks Cortex XSOAR at a rate of 90%.

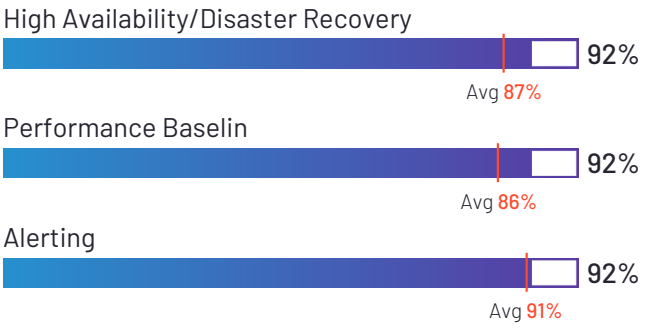
Satisfaction Ratings



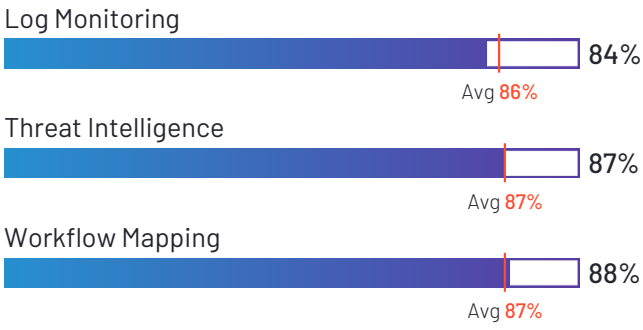
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Palo Alto Networks

HQ Location
Santa Clara, CA

Year Founded
2005

Employees (Listed On Linkedin)
15,285

Company Website
paloaltonetworks.com

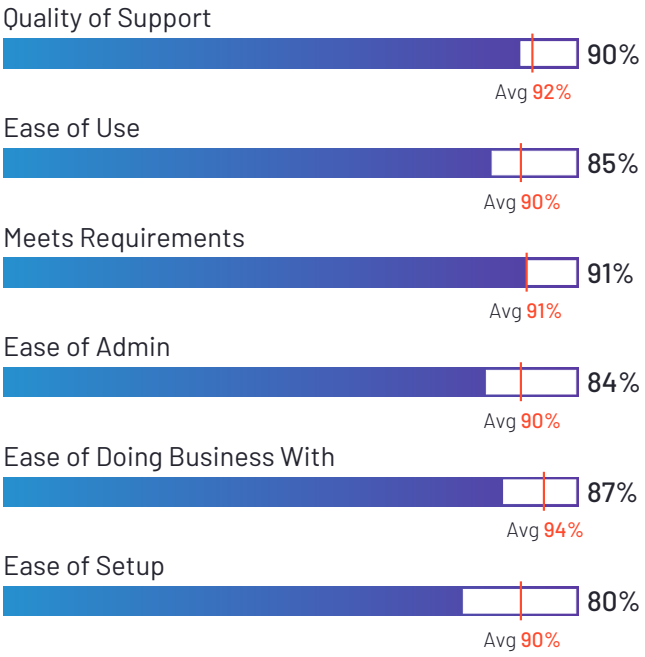
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Splunk SOAR (Security Orchestration, Automation and Response)

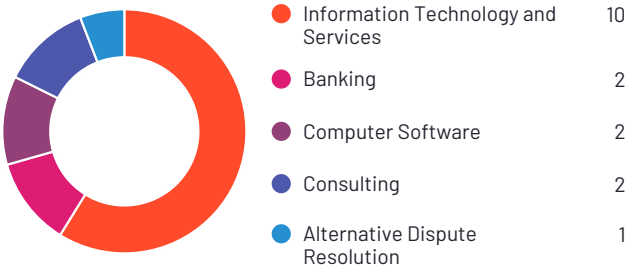
4.4 ★★★★½ (37)

Splunk SOAR (Security Orchestration, Automation and Response) has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 96% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk SOAR (Security Orchestration, Automation and Response) at a rate of 90%. Splunk SOAR (Security Orchestration, Automation and Response) is also in the Incident Response category.

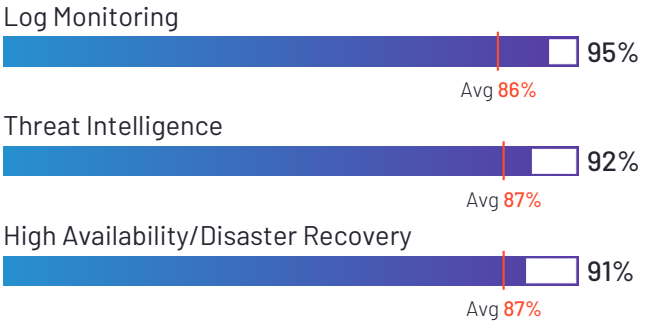
Satisfaction Ratings



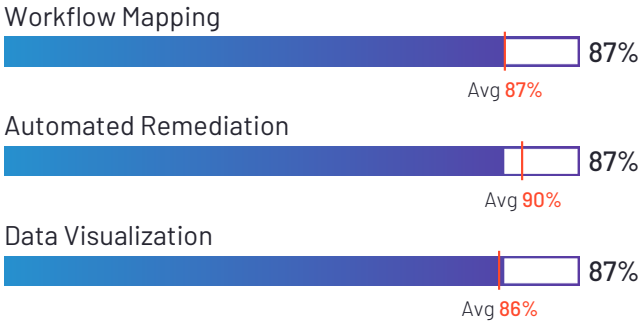
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Splunk

HQ Location
San Francisco, CA

Year Founded
2003

Employees (Listed On Linkedin)
8,710

Company Website
www.splunk.com

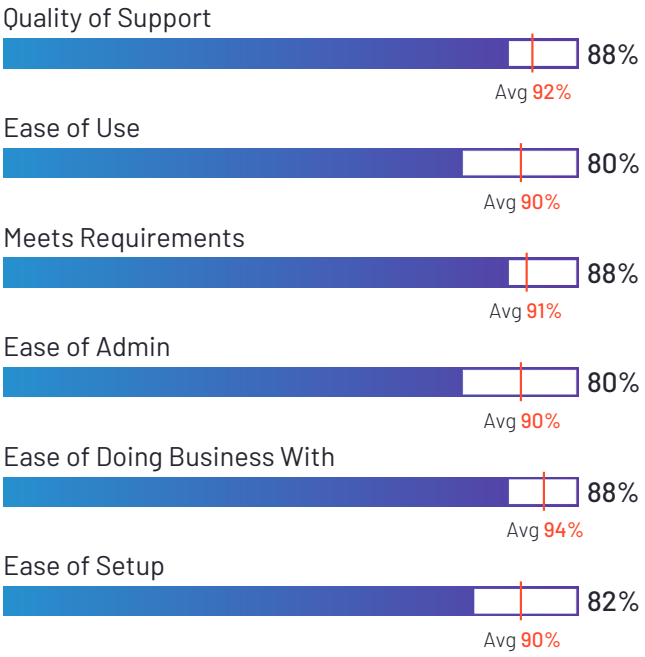
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IBM Security QRadar SOAR

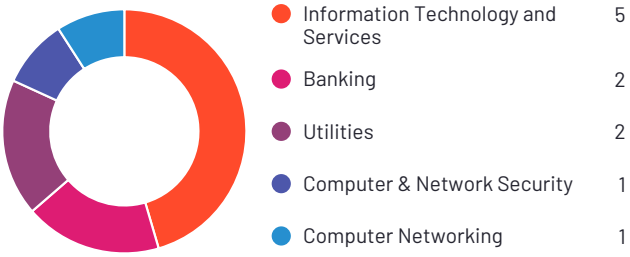
4.3 ★★★★½ (22)

IBM Security QRadar SOAR has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 94% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend IBM Security QRadar SOAR at a rate of 86%. IBM Security QRadar SOAR is also in the ServiceNow Store Apps, Data Breach Notification, and Incident Response categories.

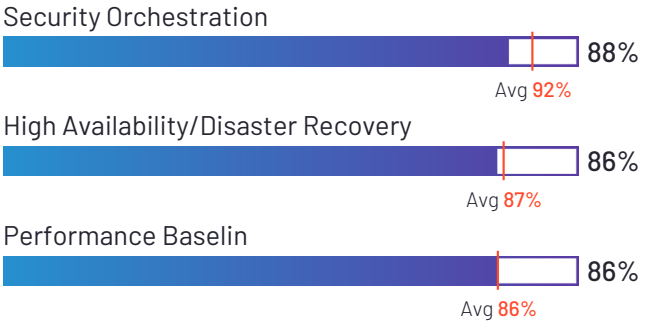
Satisfaction Ratings



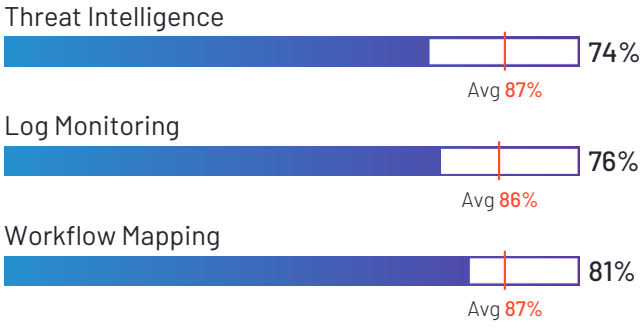
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
IBM

HQ Location
Armonk, NY

Year Founded
1911

Employees (Listed On Linkedin)
310,929

Company Website
www.ibm.com

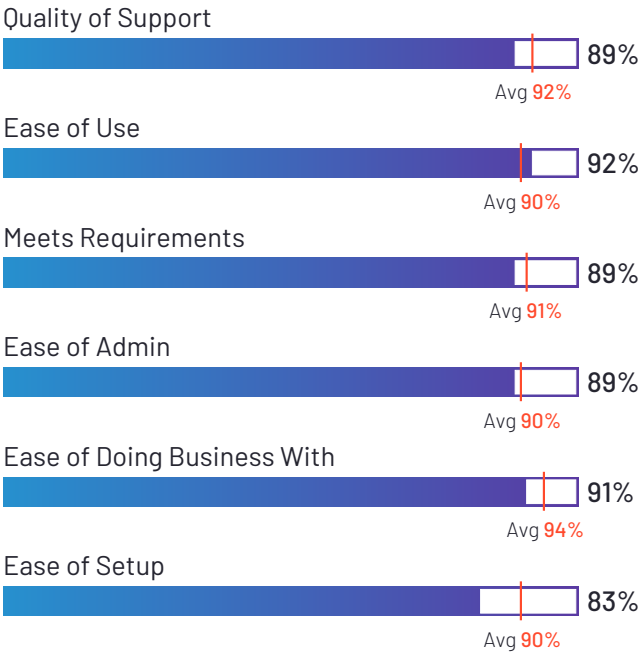
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Demisto

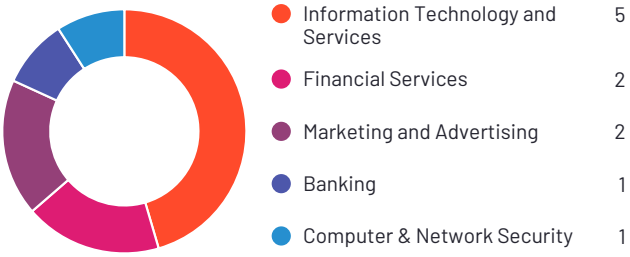
4.5 ★★★★½ (15)

Demisto has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 87% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Demisto at a rate of 90%. Demisto is also in the Incident Management category.

Satisfaction Ratings



Top Industries Represented



Ownership
Palo Alto Networks

HQ Location
Santa Clara, CA

Year Founded
2005

Employees (Listed On Linkedin)
15,285

Company Website
paloaltonetworks.com

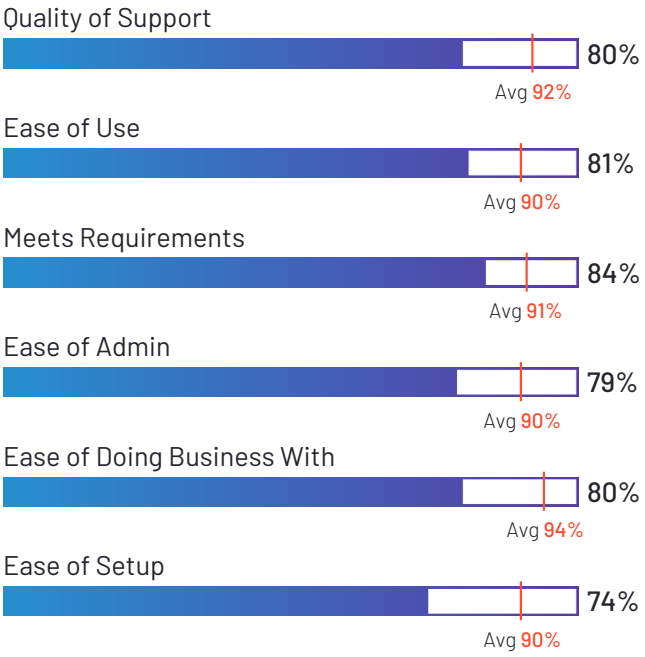
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Chronicle SOAR (formerly Siemplify)

4.3 ★★★★½ (35)

Chronicle SOAR (formerly Siemplify) has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend Chronicle SOAR (formerly Siemplify) at a rate of 87%.

Satisfaction Ratings



Top Industries Represented



Ownership
Google

HQ Location
Mountain View, CA

Year Founded
1998

Employees (Listed On Linkedin)
278,128

Company Website
cloud.google.com

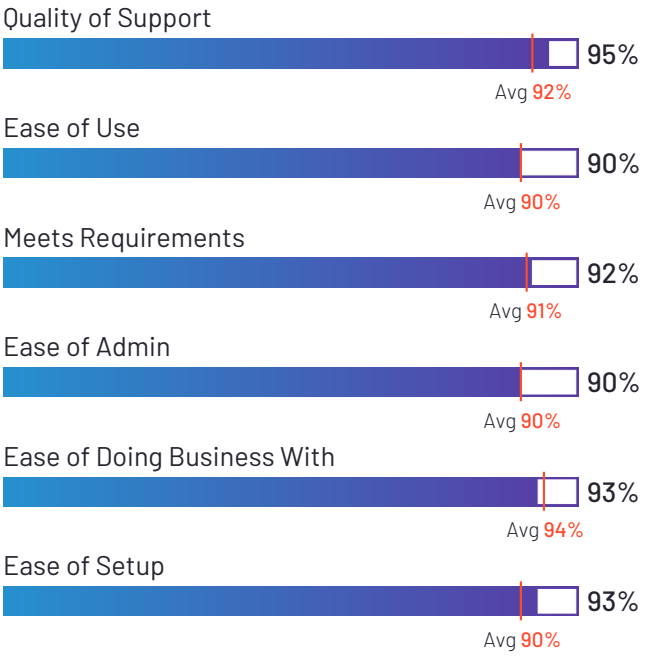
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Logpoint

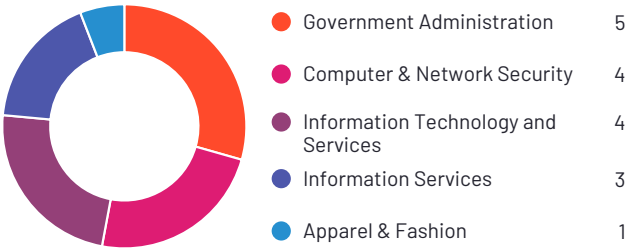
4.3 ★★★★½ (88)

Logpoint has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Logpoint at a rate of 91%. Logpoint is also in the Log Monitoring, Log Analysis, Security Information and Event Management (SIEM), Incident Response, Threat Intelligence, User and Entity Behavior Analytics (UEBA), and SAP Store categories.

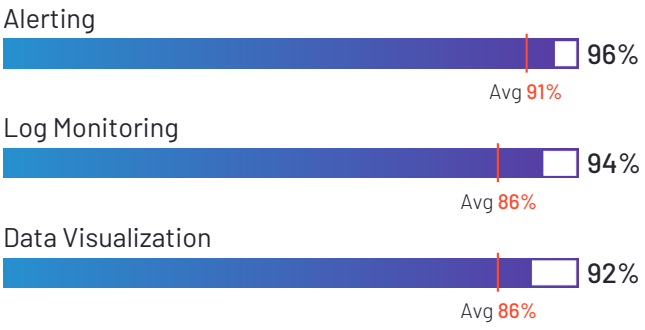
Satisfaction Ratings



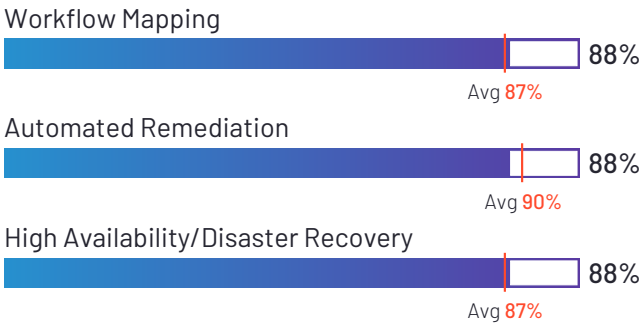
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Logpoint

HQ Location
Copenhagen, Capital Region

Year Founded
2001

Employees (Listed On Linkedin)
297

Company Website
logpoint.com

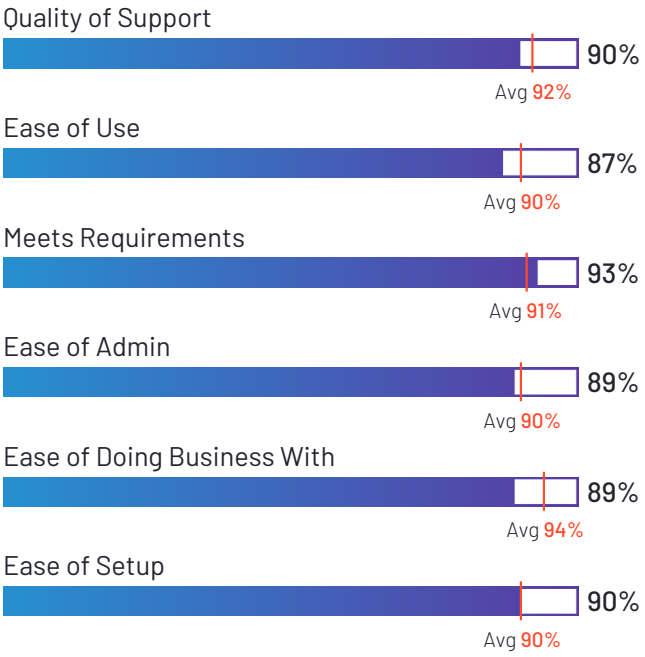
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Sumo Logic

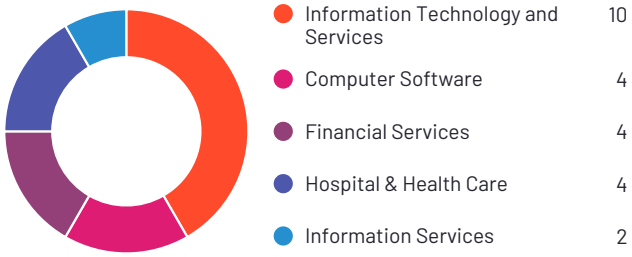
4.3 ★★★★½ (285)

Sumo Logic has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 97% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Sumo Logic at a rate of 87%. Sumo Logic is also in the Cloud Security Monitoring and Analytics, Log Monitoring, Cloud Infrastructure Monitoring, Container Monitoring, Log Analysis, Incident Response, Security Information and Event Management (SIEM), Application Performance Monitoring (APM), and Observability Solution Suites categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Sumo Logic

HQ Location
Redwood City, CA

Year Founded
2010

Employees (Listed On Linkedin)
922

Company Website
sumologic.com

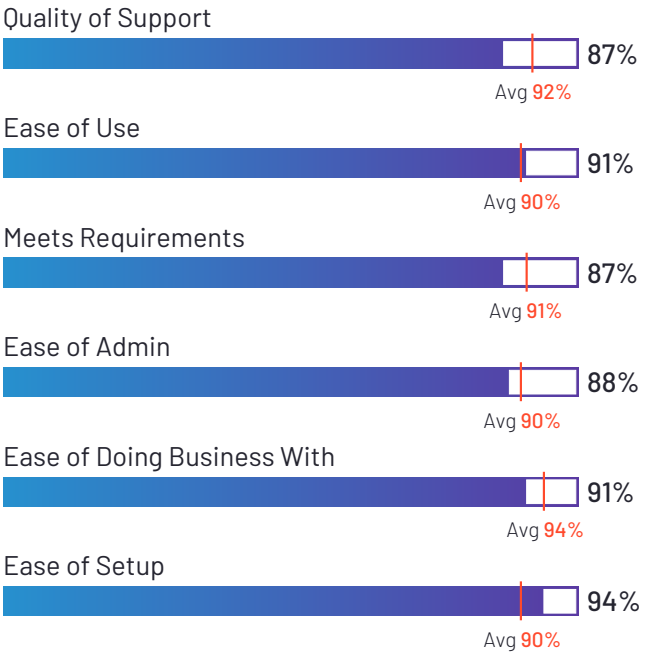
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Intezer

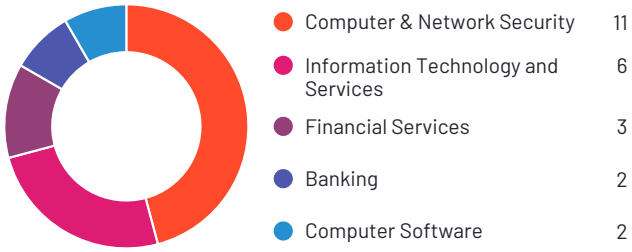
4.5 ★★★★½ (189)

Intezer has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 97% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Intezer at a rate of 89%. Intezer is also in the Malware Analysis Tools, Network Sandboxing, Threat Intelligence, Managed Detection and Response (MDR), Endpoint Detection & Response (EDR), and Incident Response categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Intezer

HQ Location
New York

Year Founded
2015

Employees (Listed On Linkedin)
41

Company Website
intezer.com

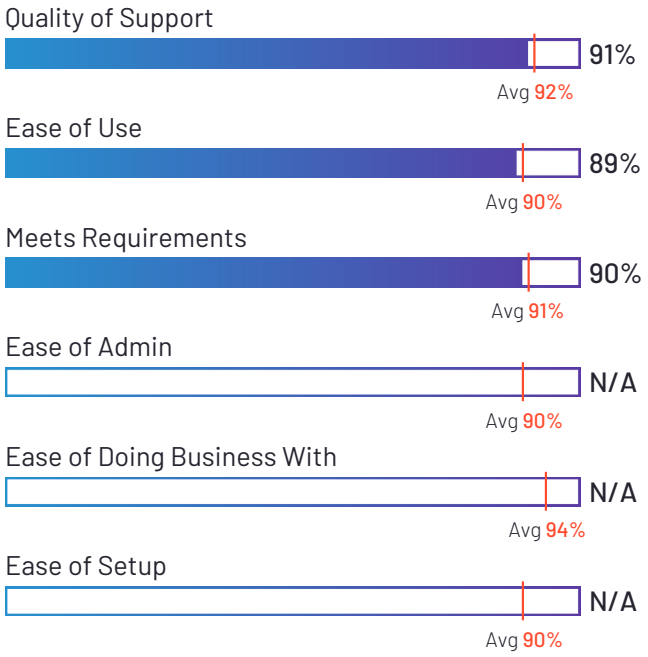
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D3 Security

4.2 ★★★★☆ (69)

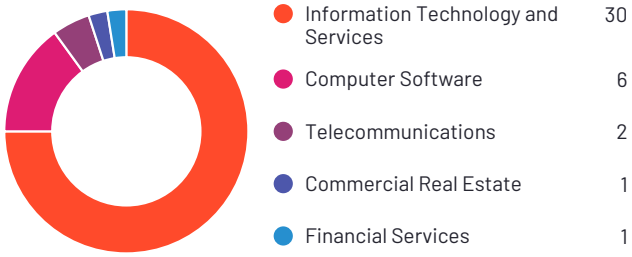
D3 Security has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend D3 Security at a rate of 87%. D3 Security is also in the Incident Response and Protective Intelligence Platforms categories.

Satisfaction Ratings



*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented



Ownership
D3 Security Management Systems

HQ Location
Vancouver, British Columbia

Year Founded
2004

Employees (Listed On Linkedin)
167

Company Website
d3security.com

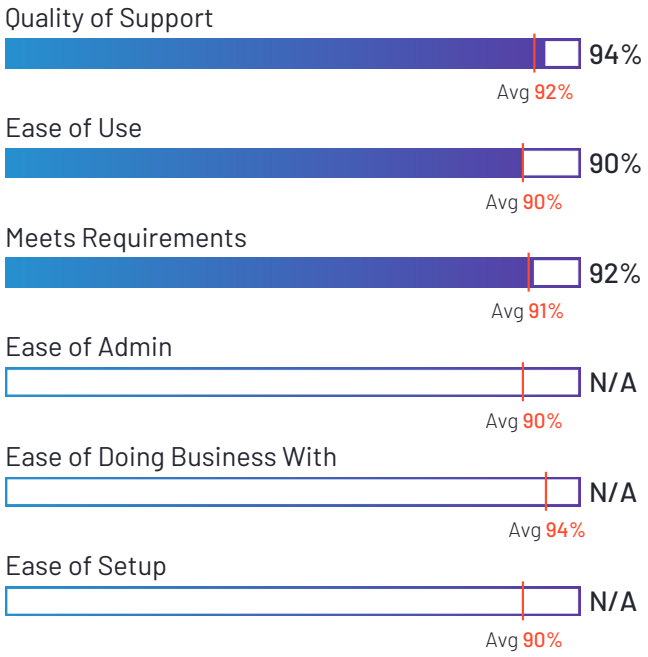
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n8n

4.8 ★★★★★ (19)

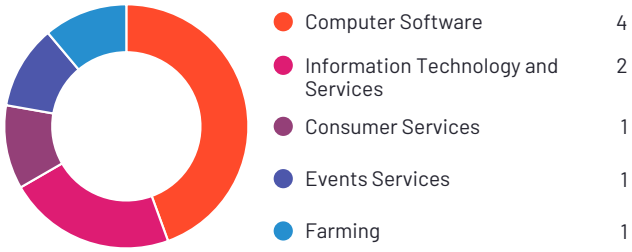
n8n has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend n8n at a rate of 97%. n8n is also in the iPaaS category.

Satisfaction Ratings



*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented



Ownership
n8n GmbH

HQ Location
Berlin, Berlin

Year Founded
2019

Employees (Listed On Linkedin)
50

Company Website
n8n.io

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LogicHub

4.7 ★★★★½ (11)

LogicHub has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend LogicHub at a rate of 95%. LogicHub is also in the Incident Response and Managed Detection and Response (MDR) categories.

Satisfaction Ratings

Quality of Support
N/A
Avg 92%

Ease of Use
N/A
Avg 90%

Meets Requirements
N/A
Avg 91%

Ease of Admin
N/A
Avg 90%

Ease of Doing Business With
N/A
Avg 94%

Ease of Setup
N/A
Avg 90%

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented



Computer & Network Security	2
Electrical/ Electronic Manufacturing	2
Information Technology and Services	2
Airlines/ Aviation	1
Chemicals	1

Ownership
Devo

HQ Location
Cambridge, Massachusetts

Year Founded
2011

Employees (Listed On Linkedin)
678

Company Website
www.devo.com

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Satisfaction Ratings for Security Orchestration, Automation, and Response (SOAR)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
KnowBe4 PhishER	93%	94%	93%	92%	96%	94%	89%	91%	79
Microsoft Sentinel	89%	95%	90%	85%	91%	87%	86%	88%	68
Tines	97%	98%	93%	93%	98%	98%	94%	92%	93
Torq	94%	100%	95%	95%	98%	94%	95%	92%	92
Swimlane	93%	92%	93%	88%	94%	93%	85%	92%	82
Blumira Automated Detection & Response	98%	100%	92%	95%	97%	99%	92%	96%	95
Blink	96%	100%	92%	98%	100%	97%	98%	91%	90
CrowdSec	94%	93%	95%	93%	96%	96%	91%	92%	86
SIRP	94%	89%	97%	100%	100%	98%	100%	97%	78
Shuffle	96%	92%	96%	95%	98%	96%	98%	98%	92
Palo Alto Networks Cortex XSOAR	90%	92%	88%	89%	93%	89%	93%	90%	72
Splunk SOAR (Security Orchestration, Automation and Response)	90%	92%	91%	84%	87%	90%	80%	85%	65
IBM Security QRadar SOAR	86%	100%	88%	80%	88%	88%	82%	80%	52
Demisto	90%	92%	89%	89%	91%	89%	83%	92%	66
Chronicle SOAR (formerly Siemplify)	87%	90%	84%	79%	80%	80%	74%	81%	54
Logpoint	91%	100%	92%	90%	93%	95%	93%	90%	67
Sumo Logic	87%	86%	93%	89%	89%	90%	90%	87%	62
Intezer	89%	91%	87%	88%	91%	87%	94%	91%	67
D3 Security	87%	95%	90%	N/A	N/A	91%	N/A	89%	54

(Satisfaction Ratings for Security Orchestration, Automation, and Response (SOAR) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

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Satisfaction Ratings for Security Orchestration, Automation, and Response (SOAR) (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
n8n	97%	100%	92%	N/A	N/A	94%	N/A	90%	92
LogicHub	95%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100
Average	92%	95%	91%	90%	94%	92%	90%	90%	76

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

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Feature Comparison for Security Orchestration, Automation, and Response (SOAR)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Automation

	Workflow Mapping	Workflow Automation	Automated Remediation	Log Monitoring
KnowBe4 PhishER	86%	89%	90%	89%
Microsoft Sentinel	84%	86%	89%	90%
Tines	93%	96%	94%	88%
Torq	91%	93%	92%	90%
Swimlane	86%	95%	93%	84%
Blumira Automated Detection & Response		N/A	N/A	N/A
Blink	94%	96%	90%	62%
CrowdSec	76%	81%	92%	94%
SIRP	N/A	N/A	N/A	N/A
Shuffle	95%	98%	96%	91%
Palo Alto Networks Cortex XSOAR	88%	88%	90%	84%
Splunk SOAR (Security Orchestration, Automation and Response)	87%	88%	87%	95%
IBM Security QRadar SOAR	81%	86%	83%	76%
Demisto	N/A	N/A	N/A	N/A
Chronicle SOAR (formerly Siemplify)	N/A	N/A	N/A	N/A
Logpoint	88%	90%	88%	94%
Sumo Logic	N/A	N/A	N/A	N/A
Intezer		N/A	N/A	
D3 Security	N/A	N/A	N/A	N/A

(Feature Comparison for Security Orchestration, Automation, and Response (SOAR) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

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Feature Comparison for Security Orchestration, Automation, and Response (SOAR) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Automation

	Workflow Mapping	Workflow Automation	Automated Remediation	Log Monitoring
n8n	N/A	N/A	N/A	N/A
LogicHub	N/A	N/A	N/A	N/A
Average	87%	90%	90%	86%

(Feature Comparison for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Feature Comparison for Security Orchestration, Automation, and Response (SOAR) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Orchestration

	Security Orchestration	Data Collection	Threat Intelligence	Data Visualization
KnowBe4 PhishER	90%	90%	91%	89%
Microsoft Sentinel	90%	89%	87%	86%
Tines	96%	91%	88%	85%
Torq	94%	93%	90%	89%
Swimlane	96%	87%	90%	84%
Blumira Automated Detection & Response	N/A	N/A	N/A	N/A
Blink	90%	81%	61%	60%
CrowdSec	87%	96%	95%	90%
SIRP	N/A	N/A	N/A	N/A
Shuffle	97%	93%	96%	92%
Palo Alto Networks Cortex XSOAR	92%	90%	87%	92%
Splunk SOAR (Security Orchestration, Automation and Response)	90%	90%	92%	87%
IBM Security QRadar SOAR	88%	86%	74%	83%
Demisto	N/A	N/A	N/A	N/A
Chronicle SOAR (formerly Siemplify)	N/A	N/A	N/A	N/A
Logpoint	92%	91%	90%	92%
Sumo Logic	N/A	N/A	N/A	N/A
Intezer	N/A	N/A	N/A	N/A
D3 Security	N/A	N/A	N/A	N/A

(Feature Comparison for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Feature Comparison for Security Orchestration, Automation, and Response (SOAR) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Orchestration

	Security Orchestration	Data Collection	Threat Intelligence	Data Visualization
n8n	N/A	N/A	N/A	N/A
LogicHub	N/A	N/A	N/A	N/A
Average	92%	90%	87%	86%

(Feature Comparison for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Feature Comparison for Security Orchestration, Automation, and Response (SOAR) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Response

	Alerting	Performance Baselin	High Availability/Disaster Recovery
KnowBe4 PhishER	90%		86%
Microsoft Sentinel	88%	85%	88%
Tines	95%	89%	90%
Torq	92%	91%	91%
Swimlane	90%	85%	88%
Blumira Automated Detection & Response	N/A	N/A	N/A
Blink	84%	63%	76%
CrowdSec	94%	79%	73%
SIRP	N/A	N/A	N/A
Shuffle	97%	93%	91%
Palo Alto Networks Cortex XSOAR	92%	92%	92%
Splunk SOAR (Security Orchestration, Automation and Response)	90%	89%	91%
IBM Security QRadar SOAR	81%	86%	86%
Demisto	N/A	N/A	N/A
Chronicle SOAR (formerly Siemplify)	N/A	N/A	N/A
Logpoint	96%	89%	88%
Sumo Logic	N/A	N/A	N/A
Intezer	N/A		N/A
D3 Security	N/A	N/A	N/A

(Feature Comparison for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Feature Comparison for Security Orchestration, Automation, and Response (SOAR) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Response

	Alerting	Performance Baselin	High Availability/Disaster Recovery
n8n	N/A	N/A	N/A
LogicHub	N/A	N/A	N/A
Average	91%	86%	87%

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

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Additional Data for Security Orchestration, Automation, and Response (SOAR)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
KnowBe4 PhishER	13%	76%	11%
Microsoft Sentinel	21%	34%	45%
Tines	23%	37%	40%
Torq	27%	42%	31%
Swimlane	33%	48%	20%
Blumira Automated Detection & Response	13%	70%	17%
Blink	18%	55%	27%
CrowdSec	72%	14%	14%
SIRP	42%	26%	32%
Shuffle	29%	71%	0%
Palo Alto Networks Cortex XSOAR	22%	22%	56%
Splunk SOAR (Security Orchestration, Automation and Response)	27%	35%	38%
IBM Security QRadar SOAR	6%	6%	88%
Demisto	40%	40%	20%
Chronicle SOAR (formerly Siemplify)	8%	21%	71%
Logpoint	29%	50%	21%
Sumo Logic	11%	46%	43%
Intezer	43%	35%	22%
D3 Security	26%	29%	45%

(Additional Data for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Additional Data for Security Orchestration, Automation, and Response (SOAR) (continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
n8n	69%	31%	0%
LogicHub	18%	27%	55%
Average	28%	39%	33%

(Additional Data for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Additional Data for Security Orchestration, Automation, and Response (SOAR) (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
KnowBe4 PhishER	84%	16%	1.4	78%	16%	3%	3%	75	25
Microsoft Sentinel	84%	16%	2.4	63%	14%	14%	8%	27	13
Tines	79%	21%	1.0	79%	10%	2%	10%	7	9
Torq	80%	20%	0.8	62%	15%	0%	23%	12	13
Swimlane	47%	53%	5.2	75%	19%	6%	0%	17	16
Blumira Automated Detection & Response	87%	13%	0.4	80%	13%	7%	0%	7	13
Blink	100%	0%	0.8	83%	17%	0%	0%	7	N/A
CrowdSec	55%	45%	0.4	90%	0%	0%	10%	3	0
SIRP	71%	29%	0.7	N/A	N/A	N/A	N/A	N/A	N/A
Shuffle	100%	0%	0.1	67%	22%	11%	0%	7	10
Palo Alto Networks Cortex XSOAR	33%	67%	2.1	13%	75%	0%	13%	17	26
Splunk SOAR (Security Orchestration, Automation and Response)	30%	70%	N/A	38%	38%	25%	0%	N/A	N/A
IBM Security QRadar SOAR	63%	38%	4.3	67%	33%	0%	0%	17	17
Demisto	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Chronicle SOAR (formerly Siemplify)	11%	89%	3.7	38%	62%	0%	0%	7	24
Logpoint	8%	92%	2.0	46%	23%	8%	23%	7	8
Sumo Logic	75%	25%	1.1	75%	25%	0%	0%	12	N/A
Intezer	33%	67%	N/A	80%	0%	0%	20%	N/A	N/A
D3 Security	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Additional Data for Security Orchestration, Automation, and Response (SOAR) (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
n8n	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LogicHub	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Additional Data for Security Orchestration, Automation, and Response (SOAR) (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
KnowBe4 PhishER	77%	14
Microsoft Sentinel	53%	22
Tines	39%	8
Torq	50%	15
Swimlane	63%	19
Blumira Automated Detection & Response	76%	7
Blink	59%	N/A
CrowdSec	70%	3
SIRP	N/A	N/A
Shuffle	49%	16
Palo Alto Networks Cortex XSOAR	31%	15
Splunk SOAR (Security Orchestration, Automation and Response)	N/A	N/A
IBM Security QRadar SOAR	57%	13
Demisto	N/A	N/A
Chronicle SOAR (formerly Siemplify)	54%	32
Logpoint	35%	26
Sumo Logic	79%	N/A
Intezer	N/A	N/A
D3 Security	N/A	N/A

(Additional Data for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Additional Data for Security Orchestration, Automation, and Response (SOAR) (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
n8n	N/A	N/A
LogicHub	N/A	N/A
Average	57%	16

(Additional Data for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Additional Data for Security Orchestration, Automation, and Response (SOAR) (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
KnowBe4 PhishER	KnowBe4, Inc.	2010	1,859	231,152	16,068	4.0
Microsoft Sentinel	Microsoft	1975	225,462	21,781,512	13,926,688	4.3
Tines	Tines	2018	243	26,221	2,169	4.9
Torq	torq	2020	141	10,141	1,849	3.5
Swimlane	Swimlane	2014	238	11,640	1,647	4.2
Blumira Automated Detection & Response	Blumira	2018	65	5,939	0	4.7
Blink	Blink Ops	2021	54	9,980	529	N/A
CrowdSec	CrowdSec	2019	41	10,280	20,404	N/A
SIRP	SIRP	2017	19	2,416	68	N/A
Shuffle	Shuffle AS		8	278	0	N/A
Palo Alto Networks Cortex XSOAR	Palo Alto Networks	2005	15,285	1,068,764	124,347	4.1
Splunk SOAR (Security Orchestration, Automation and Response)	Splunk	2003	8,710	611,151	80,312	3.9
IBM Security QRadar SOAR	IBM	1911	310,929	16,052,013	720,201	4.1
Demisto	Palo Alto Networks	2005	15,285	1,068,764	124,347	4.1
Chronicle SOAR (formerly Siemplify)	Google	1998	278,128	32,109,060	31,578,589	4.4
Logpoint	Logpoint	2001	297	22,420	1,016	3.6
Sumo Logic	Sumo Logic	2010	922	126,171	6,687	3.6
Intezer	Intezer	2015	41	5,959	9,691	4.6
D3 Security	D3 Security Management Systems	2004	167	16,851	1,116	3.9

(Additional Data for Security Orchestration, Automation, and Response (SOAR) continues on next page)

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Additional Data for Security Orchestration, Automation, and Response (SOAR) (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
n8n	n8n GmbH	2019	50	20,422	9,100	5.0
LogicHub	Devo	2011	678	33,920	6,430	3.4

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