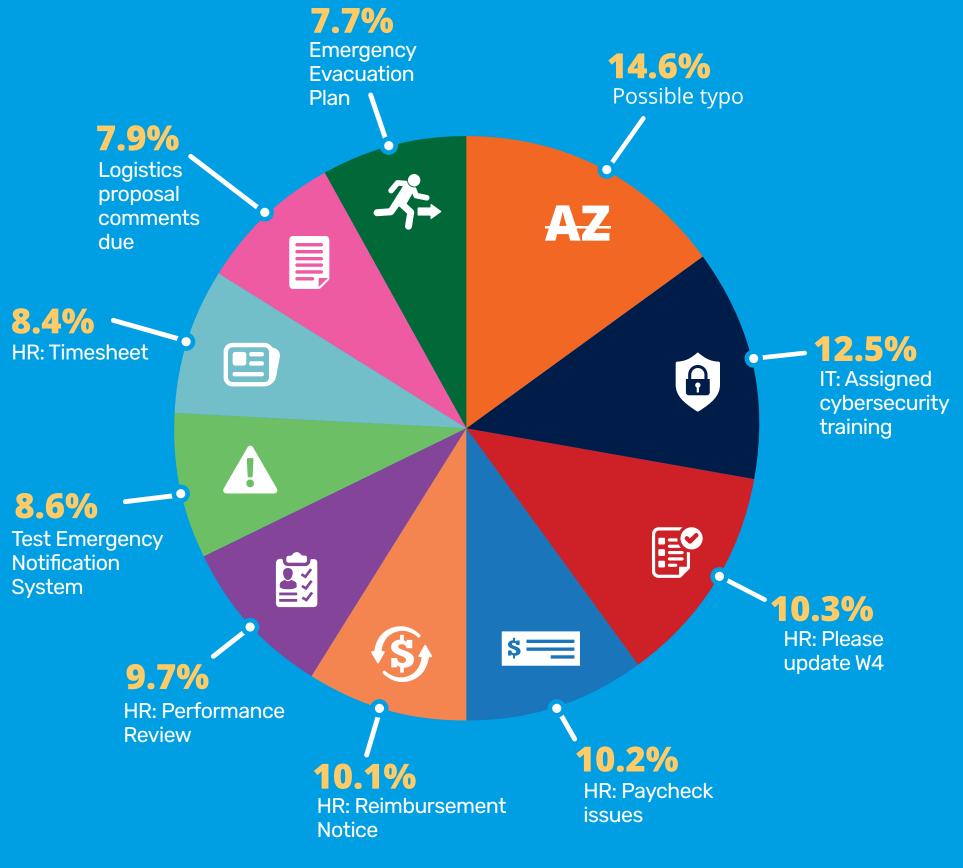
PHISHIS TESTS

TOP PHISHING EMAIL SUBJECTS GLOBALLY





Key Takeaway

Nearly half of the phishing templates that were clicked involved HR (48.6%). These attacks are effective as they cause an employee to react without thinking.

POPULAR QR CODE PHISHING SUBJECTS

- **HR Reminder:** Review Updated Drug and Alcohol Policy
- **Docusign:** Please Review and Sign Your Document
- **Docusign:** Action Required: Complete Agreement
- WhatsApp: Protect Your Privacy With Fingerprint
- **Zoom Invitation:** Zoom Meeting [current date]



Key Takeaway

Emails with QR codes or stand alone QR code usage for phishing are on the rise. We see messages claiming to be from HR, other employees and outside vendors. These can be easily spoofed and created by bad actors.

RECENT "IN THE WILD" ATTACKS

- → ACTION: Complete Request Form Below (Link) (Spoofs Domain)
- Guest feedback report (Link)
- Your Signature is Missing (Link)
- Microsoft: Large Numbers of files were recently deleted (Link)
- Amazon: You are a view-only recipient for [[company_name]] (Link)
- Zoom: You were mentioned in a meeting transcript (Link)
- Contract Submittal (Link)
- Email Account Concern (Link) (Spoofs Domain)
- Password Expiration Notice (QR Code) (Spoofs Domain)
- → IT: Company Policy Update: Al Tools (Link) (Spoofs Domain)



Key Takeaway

This quarter we see account issues and IT notifications as some of the more commonly reported phishing attempts. These types of attacks are effective because they get users to click before thinking logically about the legitimacy of the email.

TOP 5 ATTACK VECTOR TYPES



Link

Phishing Hyperlink in the Email



Spoofs Domain

Appears to Come From the User's Domain



PDF Attachment

Email Contains a PDF Attachment



HTML Attachment

Email Contains an HTML Attachment



QR Code

Email Contains a QR Code



Key Takeaway

This is a ranking of top attack vector types used in KnowBe4 Phishing Security Tests. The #1 vector for the past quarter from our phishing tests and those seen in the wild are phishing links in the email body. When these links are clicked they often lead to disastrous cyberattacks such as ransomware and business email compromise.